

Address

PO Box 245 Camdenton, MO 65020

Office & Fax 573-873-2375

Toll Free Hotline 1-888-809-SAFE 1-888-809-7233

E-mail info@cadv-voc.org

Website www.cadv-voc.org

ADMINISTRATION

Executive Director
Angie Fiene

Legal Programs
Coordinator
Julie Harlan

Outreach Coordinator Jackie Schulte

> Case Manager Kellie Kost

Clinical Coordinator
Jill Wade

Donations and volunteers can make a difference!

Volunteers are the backbone of Citizens Against Domestic Violence/Victim Outreach Center. Our Volunteers are extraordinary people who give much of their time and energy so that CADV/VOC can run smoothly. These people are as important to the operating of the center as the Board and staff. We appreciate all they do for us and for those whom we provide services to.

If you are interested in becoming a volunteer the following are some of CADV/VOC's volunteer positions and brief descriptions. Each requires agency training and a criminal background check before beginning.

*Crisis Line Work

Volunteer answers 24-hour hotline to provide telephone crisis intervention, information, and referral and completes a Hotline Contact Sheet documenting each call received.

*Hospital Advocate

Involves face-to-face contact with victims and their families. Advocates are on call for a scheduled period of time each month. Advocates will respond as needed to the hospital emergency department to provide support and information when domestic or sexual violence victims are brought in to be treated and their injuries documented.

*Administrative/Clerical Support

Volunteer assists the administrative staff with daily duties including answering the office telephone, making copies, filing, preparing mailings, maintaining databases, and more.

*Transportation

Volunteer provides transportation for client and their children to and from various locations such as, Dr. appointments, pharmacies, attorneys, school activities, etc. All transports take place within the agency guidelines governing safety of client and of volunteer.

*Child Care

Volunteer provides childcare for women during support groups, educational groups, court and Dr. appointments, etc. Many of these hours are on Tuesday evenings while mothers, both sheltered and not, are attending support group.

* Life skills Class Facilitator

Volunteer facilitates training victims in life skills such as balancing checkbooks, finances, basic health care and dietary needs for themselves and children, parenting, and self-improvement.

*Informational Booths/Speakers Bureau

Volunteer provides assistance with planning and implementing special events such as schools fairs, health fairs, church events, and educational booths throughout the Tri-county area. Volunteers staff the booths, distribute printed materials and answer questions about CADV/VOC and services.

*After Care Program

Volunteer provides transitional assistance to specific clients in moving through the continuum of care necessary for a violence free life, after shelter or other CADV services.

*Building and Yard Maintenance

Volunteer assists in general maintenance such as painting, carpentry, electrical, repair, trimming trees, mowing, raking yard, etc.

*Donations

Volunteer assists with picking up, sorting through, and distributing donations received. Donations may include personal care items, paper products, toys, food, furniture, etc.

*Translation

We see a growing number of victims in our community that speak little or no English. We are in need of volunteers who are fluent in foreign languages such as Spanish, Russian and others to translate, so that these victims may also receive the same high-quality crisis services that English speaking victims receive.

GENERAL REQUIREMENTS

Qualifications: Dependable; willing to learn; interest in people; good communication skills; promptness; maturity; self-confidence; patience; good writing ability.

Criminal History: A criminal record and reference check will be conducted on all prospective volunteers.

Training: All volunteers providing direct services are required to have 48 hours of domestic and sexual violence training. All training does <u>not</u> need to be completed before service begins. Volunteer trainings are provided at a variety of times and in a variety of formats to accommodate a variety of schedules.

BENEFITS

Volunteers at CADV/VOC enjoy the satisfaction of providing a quality service to the residents and clients at the shelter, and in the community. Volunteers enjoy meaningful community service and provide a valuable service to an individual needing acceptance. Volunteers also develop skills useful when working with staff, other volunteers, and the community.



Volunteer Application

	About the applicant	
Name:		
Address:		
City:	State:	Zip:
Telephone: (Please enter all phone	numbers where we may reach yo	u.) Birthdate:
Work:	Home:	Cell:
Email address:		,
		ell □Email Do you text? □Yes □No
Employer:	Occupation:	
Spouse's name:		
What skills, areas of expertise or as volunteer?	spects of your educational backgr	ound would you bring to CADV as a
How did you hear about CADV &	our volunteer needs?	
Have you ever been convicted of a		s □ No
If yes, please explain:		
Do you have a valid driver's licens		
License Number:	Insurance Compar	ny:
	Emergency Info	

In case of an emergency who should we contact on your behalf?				
Name:	Relationship:			
Home:	Work:	Cell:		

Volunteer Experience

Have you ever been a volunteer before? ☐ Yes □ No				
If yes, for what organization, and what activities were included?				
Do you still volunteer with the above organization? ☐ Yes ☐ No				
If no, was it your decision to leave, and why?				
Why are you interested in becoming a volunteer?				
Do you have any prior experience working with people in crisis/stressful situations? ☐ Yes ☐ No				
If yes, please explain:				
Have you ever been a victim of domestic violence, sexual assault or rape? ☐ Yes ☐ No				
If yes, when?				
Interest Areas				
Your volunteer areas of interest: (please check all that apply)				
Crisis Hotline Transportation of Clients Hospital Advocacy				
Babysitting Clerical/Office Assistance Fundraising				
Court Advocacy Life Skills Classes for clients (Cooking, budgeting, etc.)				
Back to School Fairs Maintenance				
Other:				
Other				

Availability

What days and hours are you typically available?				
☐ Monday - Hours:	_ Tuesday - Hours:			
☐ Wednesday - Hours:	_ Thursday – Hour	rs:		
☐ Friday – Hours:	☐ Saturday – Hours	s:		
□ Sunday – Hours:				
Would you be interested in setting up a regular sch		•		
(This may include clerical assistance, transportation	on of clients, crisis hotl	ine, etc.) ☐ Yes □ No		
If yes, what would you like that schedule to look l	ike? □ 1-2 days/mont	h or □ 1-2 days/week		
On those days how many hours per day would you	ı like to volunteer? 🗆	2-4 hrs 4-6 hrs 6-8 hrs		
References				
Please list 3 references:				
Name	Relationship _			
Address				
City	State	Zip		
Telephone (Work)	(Home)			
Name	Relationship			
Address				
City		Zip		
Telephone (Work)				
Name	Relationship			
Address				
City				
Telephone (Work)	(Home)			
I understand that my acceptance as a volunteer with CADV is subject to a favorable, routine inquiry of local law enforcement records. I do attest that the information I have supplied is true to the best of my knowledge. I understand that the provision of false information is grounds for my immediate dismissal from CADV's volunteer services.				
Applicant's signature		Date		



Missouri Department of Health and Senior Services Family Care Safety Registry

Register online at www.health.mo.gov/safety/fcsr OR mail this form, copy of

WORKER REGIOTRATION S			Social Security car Senior Services, I	Fee Rec	eipts, PO Box	570, Jeffer	son City, M	IO 65102.
REGISTRATION TYPE (Check all		plete column o	n right only if Lon					m left.)
Adoptive Parent (Agency Name:)			Long Term Care / Personal Care				- 1 -4 1 - 6 3	
☐ Child Care☐ Foster Parent/Family Member of	Easter Derent (C.	ounty Office	\	Subcategories (Complete if LTC/PC selected at left.)				3α at ieπ.)
☐ Foster Parent/Family Member of☐ Hospital	Foster Parent (Co	ounty Office		☐ Adult Day Care				
Long Term Care/Personal Care	(Please choose si	ubcategory at rig	ıht →.)	Assisted Living Facility				
Mental Health/Psychiatric Hospit		3 ,	,	☐ Hospice				
	other registration	type applies.)		☐ Hospital LTAC/Swing Bed				
A one-time registration fee of \$11	.00 applies to a	II categories e	xcept Foster	☐ Mental Health – Residential Facility/ICF				
Parents. Foster Parents must list				☐ Nursing Facility/Skilled Nursing				
Register only once. If you believe	you have alrea	dv registered	check our	Personal Care – Home Health				
website at www.health.mo.gov/sa	4.5			☐ Personal Care – In-Home Services				
SOCIAL SECURITY NUMBER (Ma				☐ Personal Care – Consumer Directed				
SOURCE SECONT I HOMBER (Mail copy of card with form.)				Services/Center for Independent Living			ng	
			☐ Personal Care – HCY/PDW/DDD/Other			her		
PERSONAL INFORMATION (Prov			arting with most			l names a		
LAST NAME	FIRST	NAME		MIDDLE NAME SU		SUFFIX (J	r., Sr., II, III)	
MAIDEN NAME (If applicable) PRIOR NAMES USED (If applicable, list first and last names.)		and last names.)	DATE OF BIRTH (mm-dd-yyyy) GENDER					
				M			□F	
CONTACT INFORMATION								
MAILING ADDRESS (Enter your street address or post office box. This address must be different from Employer Address.)								
CITY		STATE	10	ZIP CC	DE	COUNTY		
TELEPHONE	EMAIL (Optional)		COUN	TRY (Complete	only if U.S.	territory/out	side U.S.)
() -				E.				
EMPLOYER ASSOCIATED WITH THIS REGISTRATION (Complete either left or right column, not both.)								
			ım a(n):					
EMPLOYER NAME			□ Ac	doptive Pa	arent			
						oster Pare	nt/Family	Member
EMPLOYER ADDRESS			dh n'		1 =	ome Child		

REGISTRATION AGREEMENT

EMPLOYER CITY

EMPLOYER TELEPHONE

The information provided is complete and accurate to the best of my knowledge. I understand it is unlawful to withhold or falsify information required on this form. I grant my permission for the Missouri Department of Health and Senior Services (DHSS) to obtain any and all background information authorized by law to process this request. Furthermore, I authorize the DHSS to release the fact that I am a registrant in the Family Care Safety Registry (FCSR) and any related background information to the requester of the FCSR for employment purposes only, as provided in §210.921, subsection 1, subdivisions (1) and (2), RSMo. For purposes of the FCSR, "employment purposes" includes direct employer/employee relationships, prospective employer/employee relationships, and screening and interviewing of persons or facilities by those persons contemplating the placement of an individual in a child care, elder care or personal care setting. I understand that if I dispute the information contained in the FCSR I have the right to appeal the accuracy of the transfer of information to the FCSR within thirty (30) days of receiving the results of the background screening.

ZIP

EMPLOYER CONTACT TITLE

STATE

EMPLOYER CONTACT NAME

NOTICE: The FCSR may choose to deposit the check enclosed electronically as an ACH debit entry to my designated bank account. I understand that my signature below authorizes my financial institution to deduct this payment from my account. In the event that DHSS or its subcontractor is unable to secure

funds from my account or I provide insufficient or inaccurate information regarding my account, my obligation to the DHSS will remain unpaid and further			
collection action may be taken by the DHSS or its subcontractor, including, but not limited to, returned check fees.			
SIGNATURE OF APPLICANT (Must be signed in blue or black ink.)	DATE OF SIGNATURE (Must be within six months of submission.)		

Private Pay/Private Duty

Student Volunteer

Other (Explain: _

WHAT IS THE FAMILY CARE SAFETY REGISTRY?

The Family Care Safety Registry (FCSR), administered by the Missouri Department of Health and Senior Services (DHSS), provides families and employers with a method to obtain background screening information. The Registry, through various state agencies, offers several resources to screen child care, long term care and mental health workers:

- State criminal history and sex offender registry records maintained by the Missouri State Highway Patrol
- · Child abuse/neglect records maintained by the Missouri Department of Social Services
- The Employee Disqualification List maintained by the Missouri Department of Health and Senior Services
- The Employee Disqualification Registry maintained by the Missouri Department of Mental Health
- · Child care facility licensing records maintained by the Missouri Department of Health and Senior Services
- Foster parent records maintained by the Missouri Department of Social Services

WHO HAS TO REGISTER?

Any person hired on or after January 1, 2001, as a child care worker or elder care worker, hired on or after January 1, 2002 as a personal care worker, or hired on or after January 1, 2009 as a mental health worker, as provided in §210.906, RSMo, is required to make application for registration in the Family Care Safety Registry within fifteen (15) days of the beginning of employment. Such person who fails to submit a completed registration form to the DHSS without good cause, as determined by the department, is guilty of a class B misdemeanor. Employees and volunteers from non-state and/or federally regulated entities are NOT REQUIRED to register with the FCSR.

HOW DO I COMPLETE THE REGISTRATION FORM?

Registration Type – Check at least one box from the left column for type of registration that best describes your worker category. If no other type applies, select "Voluntary." (A "voluntary registrant" is a person who is not mandated to register with the Family Care Safety Registry pursuant to §210.900 *et seq.*, RSMo.) If you checked Long Term Care / Personal Care, please *also* make one or more selections from the column on the right for subcategory.

<u>Social Security Number</u> – You must provide your Social Security number pursuant to 19CSR 30-80.030(1). This identifying information, including Social Security number, will be used for internal identification purposes and to conduct background screenings for the resource information listed in paragraph one above.

<u>Personal Information</u> – List your current Last Name, First Name, Middle Name, and any suffix associated with your last name. List any other names by which you may have been known, including maiden names, past married names, and nicknames (attach additional sheets if needed). For identification purposes, list your gender and date of birth.

<u>Contact Information</u> – List your address including street address or post office box, city, state, ZIP code, and county. Include your telephone number. We will use this information to notify you of registration results and any background screenings conducted.

Registration Agreement – Sign and date the registration form. Your signature will authorize the Family Care Safety Registry to conduct the background screening outlined in §210.903.2, RSMo and to provide the information to requesters for employment purposes, as provided in §210.921.1, RSMo.

<u>Employer Associated with this Registration</u> - If you are currently employed by or are seeking employment with a child care or long term care provider, please list the facility name, address, telephone number, and contact person. If registration is not for employment purposes, make a selection from column on right.

WHERE DO I SEND MY REGISTRATION FORM?

Send your completed registration form and photocopy of Social Security card and required fee to the Missouri Department of Health and Senior Services, Family Care Safety Registry, P.O. Box 570, Jefferson City, MO, 65102. If you have questions, please call the Registry using the toll-free telephone number, 866-422-6872.

WHEN WILL I KNOW THE RESULTS OF MY BACKGROUND SCREENING?

After the background screening has been completed, you will be notified in writing of the results that will be recorded in the Family Care Safety Registry. You will also be notified in writing each time background screening information is provided. The notification will contain the name and address of the person who made the request and the background information disclosed. The person making the request will be informed that information will be released for employment purposes only, pursuant to §210.921.1, RSMo. Any person using Registry information for any other purpose is guilty of a class B misdemeanor. In addition, state agencies can request information for licensure or regulatory purposes. Prior to disclosing information, the Registry obtains the name and address of the requester, and determines that the request is for employment or regulatory purposes. To ensure you receive these notifications, it will be important for you to notify the Family Care Safety Registry when you have a change in your mailing address. You can send address changes to Family Care Safety Registry, P.O. Box 570, Jefferson City, MO, 65102.

WHAT IF I DON'T AGREE WITH THE RESULTS OF MY BACKGROUND SCREENING?

As provided in §210.912, RSMo, you have the right to appeal the information transferred to the Family Care Safety Registry. Your right to appeal is limited to the accuracy of the *transfer* of information from the state agency that maintains the background information and does not include a right to appeal the accuracy of the *substance* of the information transferred. An appeal must be filed in writing to the Office of the Director, Missouri Department of Health and Senior Services, P.O. Box 570, Jefferson City, MO, 65102, within 30 days of receiving the results of the background screening determination. An administrative appeal shall be set within 30 days of the filing of the appeal and a decision shall be made within 60 days. This right to appeal is in addition to any other appeal rights granted by state law.

WHAT INFORMATION WILL BE DISCLOSED BY THE FAMILY CARE SAFETY REGISTRY?

Disclosure of background information on a person registered in the Family Care Safety Registry will be limited. A Registry worker will first confirm whether the person in question is registered. If the person is registered, the Registry worker will disclose whether the person's name is listed in any of the background checks pursuant to §210.903, subsection 2, RSMo, and if so, which one(s). Specific information will be disclosed by the Registry pursuant to §210.921, subsection 1, subdivision (2).

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